

INQUIRY #3

Phyllis Vance
President and CEO
Delicious Chip Company
Dawn, TX 77077

Dear Ms. Vans,

I am writing because I purchased a package of your "Super-Duper Chips" at a local convenient store on March 16, 2014. The chips were very enjoyable and had a wonderfully creamy flavor. I noticed that about halfway through the bag of chips there was a stray chip that was not the flavor posted on the bag. In fact, this chip was a dairy flavored chip. My son has a dairy allergy, and nowhere on the bag was there a notification of dairy being present.

Thankfully, my son did not eat any of the chips from the bag. I saved the remainder of the product for further investigation. I have faith that you will take the necessary steps to ensure that this is not a continual issue with your products.

Thank you for your attention to this very important matter.

Sincerely,

Andrew Bernard