

August 11, 2007

International City Restaurant Corporation
Jimmy Smith, President
7843 Haines Ave
Kansas City, KS

Dear Sir or Madam:

On August 9, 2007 while on an out of town visit to Ferdinand's International City Restaurant I found the most disgusting insect in my baked potato. It looked like a cockroach wrapped inside the foil and I didn't notice it until after I begun eating it. Yuk! The thought that I may have eaten a roach was revolting!

I discussed the problem with the cashier and manager, but the only reconciliation offered was a replacement potato. I contacted the cooperate office, complaint department and still no reconciliation has been made. Their excuse was that it was due to the way and speed by which the potatoes are wrapped. The manager said the potatoes are wrapped by another company.

Since you are the President, I figured you could determine where the roach came from and get an investigation done. I also would like some compensation for my awful experience. I took the potato home as evidence and still have the potato in the refrigerator.

Disgusted in Jeffersonville

Charlie Chase
345 Clark Ave
Jeffersonville, IN 47130